

Certification Examination Regulations and Course Description

This Certification Examination Regulations of the Steinbeis+Academy applies to the following course on the basis of the valid Framework for the Implementation of Certificate Courses (RZLG) in the current version.

Course title	International Mediation				
Fields of competences	Management	Personality Development	Education Management	Healthcare	Technology
		X			
Place(s) of implementation	Leipzig				
Graduation	Diploma of Advanced Studies (DAS)	Certificate of Advanced Studies (CAS)	Diploma of Basic Studies (DBS)	Certificate of Basic Studies (CBS)	
		X			
Qualification aim	Professional mediators, lawyers and other legal professionals will be enabled to use a comprehensive set of specialist knowledge, technical and intercultural skills, including online dispute resolution techniques to adequately assert crossborder mediation cases.				
RZLG-Supplementary admission requirement					
Teaching method	Classroom	Classroom/ Online	Online		
		X			
Language	English				
Workload in hours	Total	Seminar time	Self-study time	Transfer time	
	105	60	27	18	

Type of performance records (LNW)	Examination (K)	Presentation/oral examination (P)	Case (C)	Transfer paper (TA)	Project study paper (PSA)
	X		X		

Contents

Modules	Key topics	Seminar time/h
1. Preparatory course (3-day face-to-face introductory course)	Workshop 1: ‚United in our diversity - Cross-border mediation in practice‘ Workshop 2 : ‚Moral, values and stereotypes in conflict - impulses and exchange‘ Workshop 3 : ‚Contributions of Caucusing and Pre-caucusing to Mediation‘ Business game with 3 rounds	24
2. Online Course	M1: Alternative Dispute Resolution (ADR) Legal Framework & Mediator’s Responsibility M2: Mediation styles and Code of conduct M3: Culture and Communication M4: Conflict Analysis M5: Negotiation M6: Mediation Stages M7: Mediation Techniques M8: Co-mediation M9: Supervision	9
3. Webinars	<ul style="list-style-type: none"> • EU Cross-Border Commercial Mediation, Listening to Disputants • Intercultural Competence • AI - the new tool in the mediator's toolbox 	3

<p>4. Mediation Lab and follow-up (3-days face-to-face training)</p>	<ul style="list-style-type: none"> • Brainstorming exercises and practical simulations of cross-border mediation cases. • Working with high conflict cases • Repetition: How to assess and manage conflict in cross-border settings • Cooperation and communication skills • Further development and discussions in the field results of the activity: • Awareness of cultural differences, stereotypes and attributions • Work within international environments and deal with professionals holding different cultural and linguistic backgrounds. 	<p>24</p>
<p>Scientific working methods</p>	<p>Takes place within the framework of the written editing of the case</p>	